

## SHANNON R. TUCKER

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### EDUCATION

University of Baltimore, Baltimore, Maryland  
**M.S. in Interaction Design and Information Architecture** 2006  
Thesis: Developing the Pharmacy Portal

University of Maryland, Baltimore County, Catonsville, Maryland  
**B.A. in Visual Arts with a concentration in Imaging and Digital Arts** 1997

### RELATED EXPERIENCE

University of Maryland School of Pharmacy, Baltimore, Maryland  
**Web Manager** November 1999 – present  
Primary duties include, the design and development of School of Pharmacy web sites and web-based applications and manage and support the curricular use of educational technologies

University of Baltimore/ Nielsen Norman Group, Baltimore, Maryland  
**Freelance Graduate Research Consultant** August 2003 – October 2003  
Served as a research observer on an extensive usability study designed to evaluate the effectiveness of online pharmaceutical information on low literacy populations; Measured time-on-task, task success, satisfaction, difficulty of use, and readability of content

Vredenburg, Arlington, Virginia  
**Multimedia Specialist** April 1998 – October 1999  
Primary duties included the design of corporate web sites, presentations, and publications for government and private agencies

University of Maryland, Baltimore County, Catonsville, Maryland  
**Visual Arts Lab Attendant** Fall 1996/Fall 1997

Divide by Zero, Cockeysville, Maryland  
**Production Intern** May 1997 – July 1997

Hood College, Frederick, Maryland  
**Student Administrative Assistant** August 1994 – May 1996

NAVEODTECHDIV Technical Library, Indian Head, Maryland  
**Office Automation Clerk** June 1995 – August 1995

### PUBLICATIONS

*The Diary of the Future: Defining a self-documentation system with child design partners* 2004  
Interaction Design and Children  
Proceeding of the 2004 Conference on Interaction Design and Children.  
Pages: 133 - 134

### PRESENTATIONS/PANELS

*"One Size Fits Most: Tailoring Enterprise and Distributed Data Sources"* scheduled January 2007  
for EDUCAUSE Mid-Atlantic Regional Conference 2007, Baltimore, Maryland

*"Educational Technology Update 2006-2007"* August 2006  
University of Maryland School of Pharmacy

*"5 Minutes of Fame: Developing Self-Serve Training for Faculty and Teaching Assistants"* September 2005  
for 2005 Maryland Blackboard Day. University of Maryland, Baltimore County

<i>"Graduate Teaching Assistant Orientation"</i> University of Maryland School of Pharmacy	August 2005
<i>"Educational Technology Update 2005-2006"</i> University of Maryland School of Pharmacy	August 2005
<i>"Senior Presentation Critique Panel"</i> for ART 489: IMDA Senior Projects, Associate Professor Timothy Nohe, University of Maryland, Baltimore County	May 2004
<i>"Collecting Assignments Using Blackboard"</i> University of Maryland School of Pharmacy	October 2004
<i>"Introduction to Blackboard 6"</i> E-Learning Committee Panel, University of Maryland, Baltimore	September 2004
<i>"Effective Managing of Student Grades in Blackboard"</i> University of Maryland School of Pharmacy	September 2004
<i>"Educational Technology Update 2004-2005"</i> University of Maryland School of Pharmacy	August 2004
<i>"Communication Skills and Team Building for an Effective Team Leader"</i> for SIGGRAPH 2002, San Antonio, Texas	July 2003
<i>"SIGGRAPH 2002 Student Volunteer Orientation"</i> for SIGGRAPH 2002, San Antonio, Texas	July 2002
<i>"Senior Presentation Critique Panel"</i> for ART 489: IMDA Senior Projects, Associate Professor Timothy Nohe, University of Maryland, Baltimore County	May 2002
<i>"Life After Your Degree? Making the most out of your career through professional association membership"</i> for ART 382: Interactivity, Assistant Professor Lisa Moren, University of Maryland, Baltimore County	February 2001

## SELECTED WORLD WIDE WEB PROJECTS

University of Maryland School of Pharmacy Web Site <a href="http://www2.pharmacy.umaryland.edu">http://www2.pharmacy.umaryland.edu</a>	ongoing
Pharmacy Portal, University of Maryland School of Pharmacy <a href="https://rxsecure.umaryland.edu/pharminfo">https://rxsecure.umaryland.edu/pharminfo</a>	March 2006- present
University of Maryland School of Pharmacy Web Site <a href="http://www.pharmacy.umaryland.edu/">http://www.pharmacy.umaryland.edu/</a>	2001-2006

## PROFESSIONAL SERVICE

University of Maryland Baltimore	
Chair, School of Pharmacy Banner Users Group	July 2006 – present
Member, E-Learning Committee	July 2003 – present
Member, Blackboard/Banner Sub-Committee ( <i>E-Learning Committee</i> )	March 2005 – present
Member, School of Pharmacy Strategic Initiative Committee on Program Delivery	2005 – present
Member, Technology Classroom Committee	January 2005 – present
Member, Portal Committee	June 2004 – January 2005
Member, School of Pharmacy IT Steering Committee	October 2003 – 2006

## Hood College

Student Liaison, Technology Committee 1999

## National

Judge, 2006 ThinkQuest New York Internet Challenge Competition 2006

Short Paper Reviewer, 2006 Interaction Design and Children Conference 2006

Tertiary Reviewer: Course Content, SIGGRAPH Conference 2002-2003

Program Chair: Student Volunteer Program, SIGGRAPH Conference 2002

Sub-Committee Member: Student Volunteer Program, SIGGRAPH Conference 1999-2002

Volunteer: Student Volunteer Program, SIGGRAPH Conference 1996-1998

## MEMBERSHIP

ACM (Association of Computing and Machinery) 2001-present

ACM SIGGRAPH 2001-present

ACM SIGCHI 2003-present

International Game Developers Association 2004-2005

University of Maryland Baltimore